	Network Topology Plan	Network Management Plan	Communications Plan/Change Management	Hardware Plan	Migration Plan	Implementation Plan	Human Resource Plan	Customer Service Plan	Legal Plan
	1	2	1	3	4	5	3	3	1
	Define Current State	Define Standards	Define Future State Requirements	Communications	Identify Impacts				
Inventory—costs/hardware/software/ contracts/network		.,							
map/people/skills/SLA's	Χ	Х	X	Χ	Х		Х	Χ	
Identify all duplications	Х	Х	Х	X			х	Х	
Define common equipment and cabling standards in conjunction with architecture standards	Х	X		Х					X
Asset Management—configuration controls, etc. Determine a new cost model with ICN	Х	X	X	Х	Х				
to allocate network cost structure appropriately Specification Planning: capacity, scalability, bandwidth, power,		X	X					Х	
efficiencies and technology advancements based on internal and external customer requirements	Х	Х	Х	Х	X			Х	X
Identify opportunities beyond executive branch—ie education, geographic	X	X	Х					X	x
Disaster recovery plans/Business Continuity	X	X	X	Х	Х	X	X	X	X
Identify Call Center and NOC rules, efficiencies, software, availability to be taken advantage	X	Х	Х	х	X	x		X	

including lessons learned, common data dictionary, etc. Implement a Cost/Benchmarks/Scorecard			X					X	Х
infrastructure and architecture team in conjunction with Customer Relationship Management Develop a communication plan			Х		x	X		X	
Identify funding impactsfederal. State, general Identify a liaison between			X		X	Х	Х		x
management—supervision, evaluation, staffing in conjunction with DAS-HRE, union			Х		x	X	Х	×	Х
Define the management of points of presence/demarks/closets/access to facilities/security/etc. Define Human Resource	x	X	X	X				Х	X
Renegotiate external service provider contracts (ie, ISP contracts, interexchagne carriers, etc.) in conjunction with Procurement	X	X	X	X	x			X	Х
Service offering definition including Service Level Agreements and Quality of Service (QoS)	X	X	X	X				X	